

From the **ITURRI Group**, with the aim of:

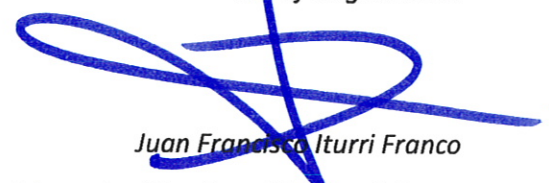
- ✓ Completely satisfying our Customers
- ✓ Promoting the development and well being of each and every person who works for us
- ✓ Preserving the Environment which surrounds us

As a company we establish the following commitments, in order to endure through time in a financially sustainable manner:

Customer orientation	To adapt ourselves to our customer's needs, to exceed their expectations, to maintain closeness and to innovate.
Process-based approach	To simplify our procedures in order to attain efficiency and quality in our products and services.
Continuous Improvement	To carry out activities within a management setting which guarantees the continuous improvement of our systems, processes, methods of action and relation to interested parties. To comply, not only with legal requisites and regulations, but also with all those that may be of use to us in any of our organisation's spheres of action.
RDI	To motivate our staff to carry out RDI related activities which can help us find higher added value solutions. To carry out a search for entities of interest in order to face new RDI challenges which allow for the development of innovative projects.
Health and Safety	To manage and carry out all our activities in a coherent and responsible manner, by means of the development, design and maintenance of installations and processes which are safe, with the objective of preventing any harm or deterioration to people's health.
Environmental awareness	To protect the environment by means of actions and methods orientated towards the prevention of any kind of contamination which could originate from our activities, as well as making the most of natural resources
Social and Corporate Responsibility	To safeguard the rights of our employees, of the ITURRI Group and those who act in its name, in relation to forced or obligatory child labour, health and safety, freedom of association and the right to negotiation, discrimination, disciplinary measures, work timetable and remuneration.

From the **ITURRI Group's** Managing Directorate, guided by the organisation's values of: customer orientation, team spirit, sustainable growth and integrity, we are committed to fulfilling and broadcasting this Integrated Policy to our employees, suppliers, customers and other interested parties, as well as providing the necessary resources for its implementation in all the company's spheres of action.

7th of August 2015



Juan Francisco Iturri Franco
Managing Director of the Iturri Group